

EMERGENCY SERVICES

ER.1

The organization has a written plan describing the manner in which psychiatric and medical emergency services are provided.

ER.1.1 Emergency services are provided by the organization or through clearly defined arrangements with another organization.

ER.2

When emergency services are provided by an outside organization, a written plan describes the type of emergency services available and the arrangements for referring or transferring individuals served to another organization.

ER.2.1 The written plan is available to all staff.

ER.2.2 The written plan clearly specifies the following:

ER.2.2.1 the staff of the organization who are available and qualified to provide necessary emergency evaluations;

ER.2.2.2 the staff of the organization who are authorized to arrange for individuals served to be referred or transferred to another organization when necessary;

ER.2.2.3 the arrangements the organization has made for exchanging records with an outside organization when it is necessary for the care of the individual served;

ER.2.2.3.1 The information exchanged includes any advance directives for medical care.

ER.2.2.4 the location of the outside organization and the department to contact;

ER.2.2.5 the arrangements the organization has made to assure that when an individual served requiring emergency medical care is transferred to an outside service or organization that is not a psychiatric or substance abuse service or organization, her/she will receive further evaluation and/or treatment of his/her psychiatric or substance abuse problem, as needed;

ER.2.2.6 the mechanisms for emergency transportation arrangements; and

ER.2.2.7 a policy providing for referring an individual, needing continued care stemming from the emergency services, back to the referring organization for follow-up care.

ER.2.3 The written plan includes policies concerning notification of the served individual's family or guardian of emergencies and of arrangements that have been made for referring or transferring the individual to another organization.

ER.3

When psychiatric or medical emergency services are provided by the organization, the services are well organized, properly directed, and integrated with other services of the organization.